



Ministry of
International
Trade and
Industry



Globally Harmonised System of Classification – Chemical Industry

Registration Manual for CATCH (Classification Tool for Chemical Mixture)



Version 1.0

Project Code: XX-2016-003

Table of Contents

1.0	GENERAL INFORMATION.....	3
1.1	Background	3
1.2	Purpose of this Manual	4
2.0	USER REGISTRATION	6
2.1	Category: Industry.....	8
2.2	Category: Government Agency	14
2.3	Category: Academia and research institute	18
2.4	Category: Non-profit organization	23
2.5	Forgot password.....	27

1.0 GENERAL INFORMATION

1.1 Background

Under the 11th Malaysia Plan (RMK-11), Ministry of International Trade and Industry (MITI) is taking lead on the High Value-added and Complex Product Development Programme. As chemical trading is playing an important role in Malaysia's economic growth, hence under RMK-11, MITI has embarked on a project entitled 'Globally Harmonised System of Classification – Chemical Industry'. The project objectives are:

- i) To facilitate import and export of chemicals;
- ii) To enhance compliance of CLASS Regulations 2013; and
- iii) To provide technical assistance to SME (Small and Medium Enterprises) particularly on chemical mixture classification.

(CLASS Regulations 2013 – Occupational Safety and Health (Classification, Labelling and Safety Data Sheet of Hazardous Chemicals) Regulations 2013)

The main output of the project is to develop 'GHS Software for Chemical Mixture'. The GHS (Globally Harmonised System of Classification and Labelling of Chemicals) is an international system developed by United Nations Sub-Committee of Experts on the GHS (UNSCEGHS). It is a voluntary system that anticipated to:

- i) enhance the protection of human health and the environment by providing an internationally comprehensive system for hazard communication;
- ii) provide a recognised framework for those countries without an existing system;
- iii) reduced the need for testing and evaluation of chemicals; and
- iv) facilitate international trade in chemicals whose hazards have been properly assessed and identified on an international basis.

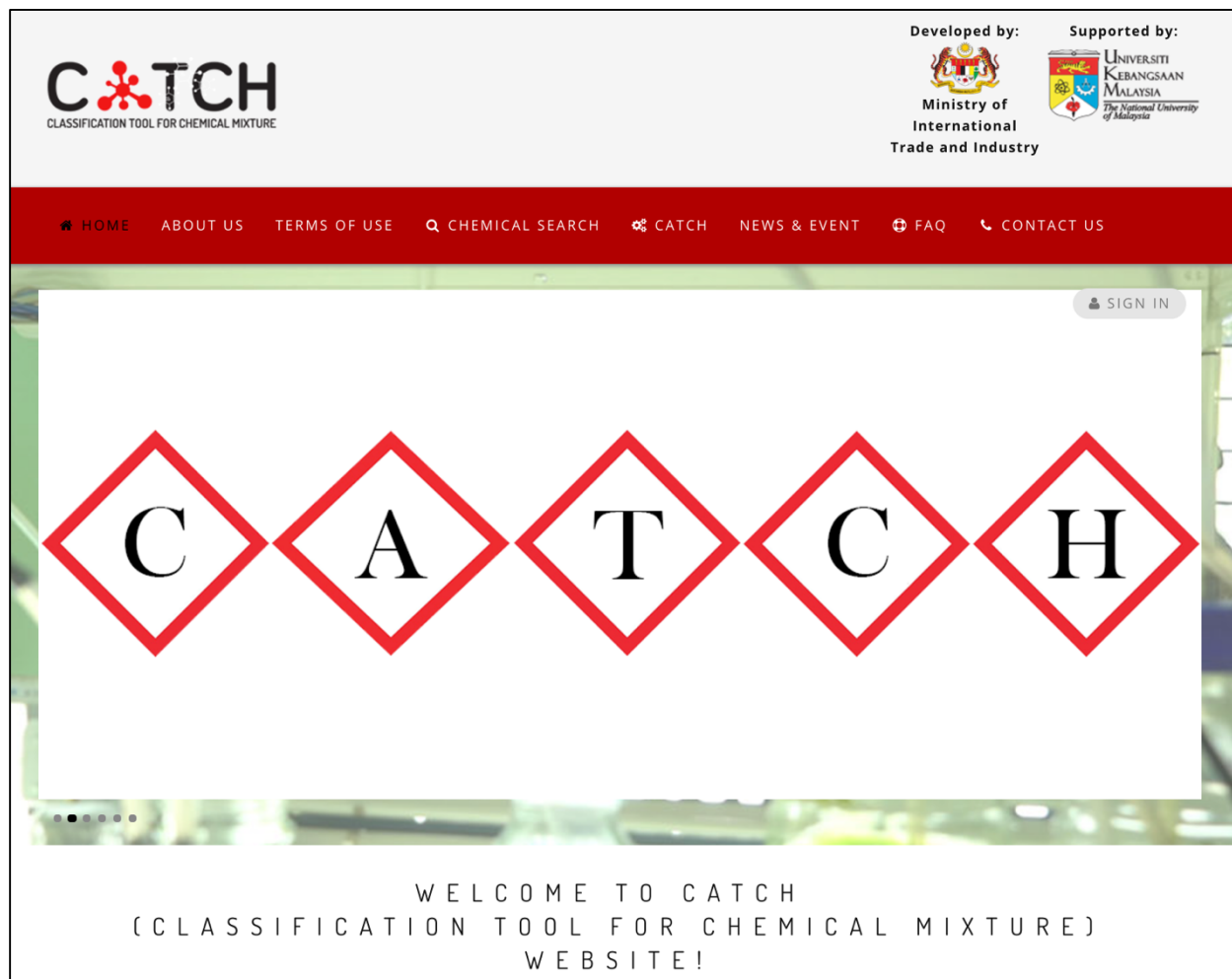
The GHS is based on a technical document known as 'purple book' and this document is being revised every 2 years by UNSCEGHS. To date, the latest version of the GHS Purple book is 6th revised edition and it was published in 2015. As far as GHS in Malaysia is concerned, Department of Occupational Safety and Health Malaysia (DOSH) has adopted GHS into their regulatory framework, and it is known as CLASS Regulations 2013. Besides that, DOSH also published the Industry Code of Practice on Chemicals Classification and Hazard Communication 2014 (known as ICOP 2014) as supporting technical document to the CLASS Regulations 2013. The ICOP 2014 is based on the GHS purple book 3rd revised edition.

The GHS Software for Chemical Mixture – also known as '**Classification Tool for Chemical Mixture (CATCH)**' developed under this project is expected to address both GHS purple book (6th revised edition) and the CLASS Regulations 2013. Due to the technical limitation, this software will not cover physical hazards. The software will only cover health and environmental hazards in both GHS purple book (6th revised edition) and the CLASS Regulations 2013. MITI has appointed

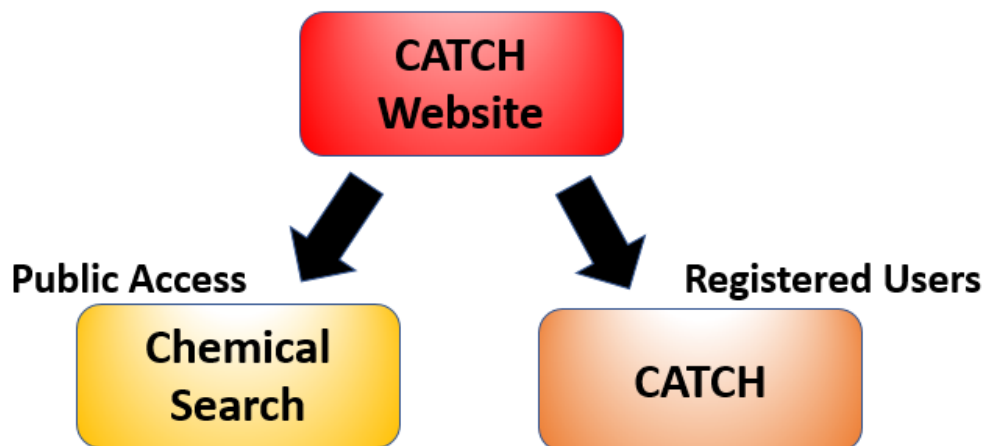
Universiti Kebangsaan Malaysia (UKM, National University of Malaysia) to develop the GHS software for chemical mixture.

1.2 Purpose of this Manual

The CATCH was developed and there are 3 main components for CATCH, namely CATCH website, chemical search and CATCH (the classification tool for chemical mixture). For the CATCH website, it can be accessed via <https://catch.ukm.my/> and it is best viewed by Google Chrome browser. Following is the screenshot for CATCH Website:



By referring to screenshot above (i.e. CATCH website), there are 2 important components that show in the headings, namely 'chemical search' and 'CATCH'. Chemical search is a function that can be accessed by the public to find out chemicals regulated by selected legislations (refer to Section 3.0); whereas CATCH (that restricted to registered user) is the tool to classify health hazards and environmental hazards for chemical mixture, where the CATCH contains substance registration (refer to Section 4.0) and mixture classification (refer to Section 5.0).



2.0 USER REGISTRATION

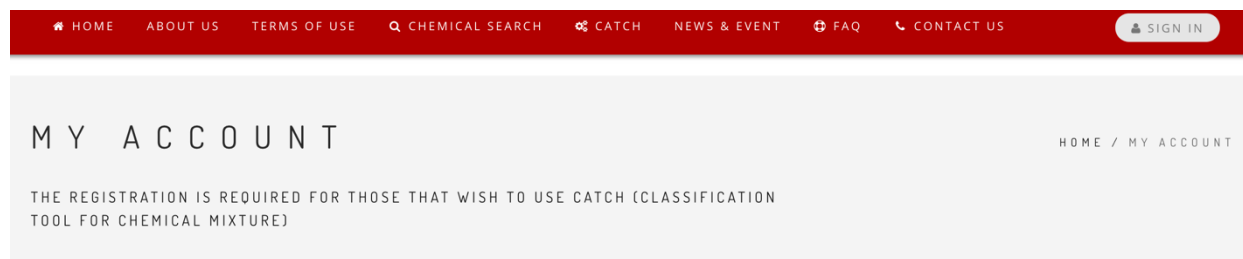
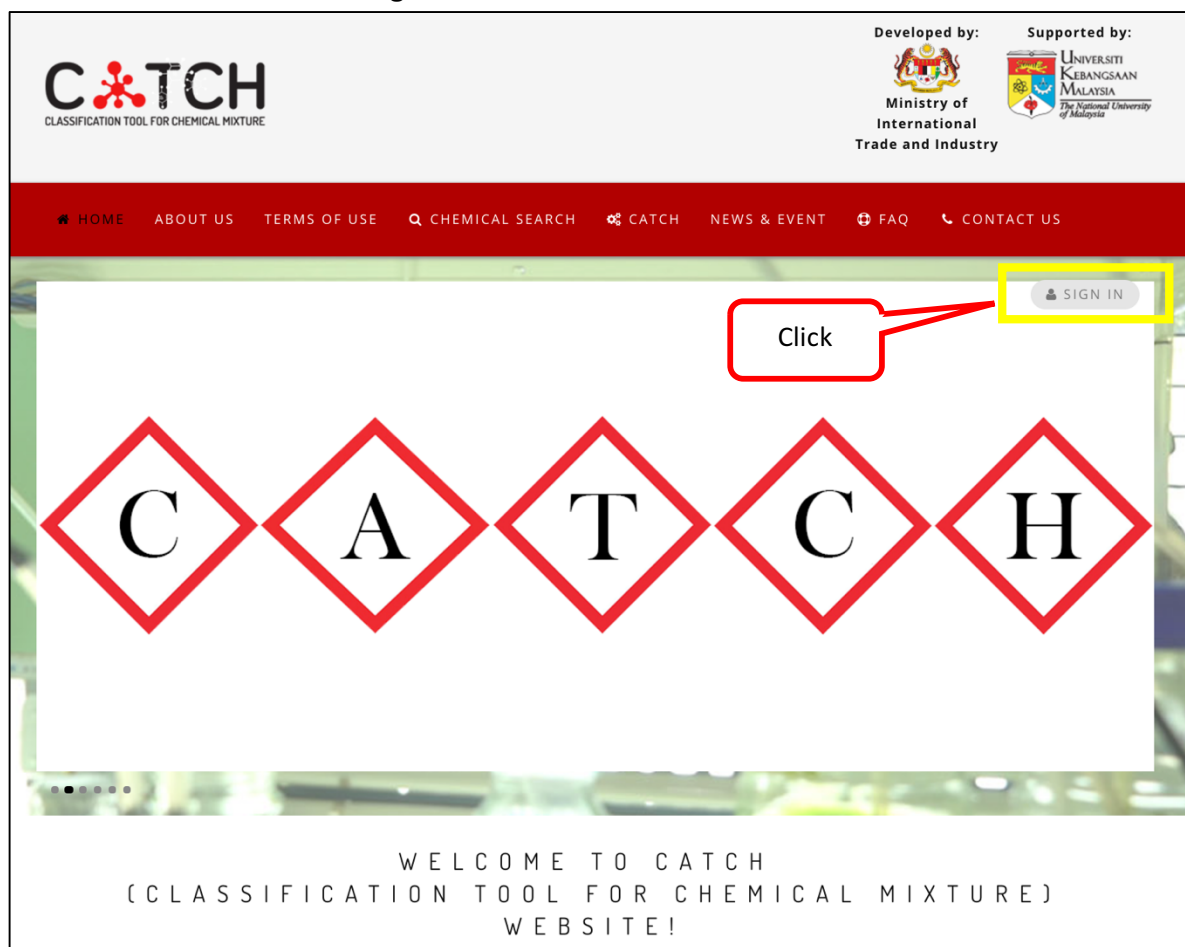
There are 4 types of users under CATCH, namely i) industry; ii) government agency; iii) academia and research institutes and iv) Non-profit organization. At this moment, MITI only allow companies/entities in Malaysia to register with CATCH. Hence, user must provide evidence (that required during user registration) for verification purposes where the verification process will take 5 working days after user registered in CATCH. User account that failed the verification process will be suspended until the required evidence been submitted to the system administration. Beside that, for the 'chemical search', user registration is not required (refer to Section 3.0)

For user registration, please follow the following steps:

1. Visit CATCH Website via <https://catch.ukm.my/>
2. At CATCH homepage, scroll down and click on the 'create an account'. Or another alternative method is to click on 'sign in' and then click on 'create an account'.



OR alternative method to register:



The screenshot shows the 'Please sign in' form. It includes fields for 'Email' and 'Password', a 'Remember me' checkbox, and a 'SIGN IN' button. A red callout bubble points to the 'SIGN IN' button that says 'Click'. Below the form, a link 'Forgot Your Password?' is visible, and a yellow box highlights the 'Create An Account' link.

3. Once user click 'create an account', the following screen will appear:

The screenshot shows the CATCH (Classification Tool for Chemical Mixture) registration page. The header includes the CATCH logo, navigation links (HOME, ABOUT US, TERMS OF USE, CHEMICAL SEARCH, CATCH, NEWS & EVENT, FAQ, CONTACT US), and a SIGN IN button. The main content area is titled 'REGISTER' with a sub-link 'CREATE AN ACCOUNT'. Below this, there is a 'Category:' section with four options: 'Industry (with ROC)', 'Government agency', 'Academia & research institute', and 'Non-profit organization'. The 'Industry (with ROC)' option is highlighted with a red box.

4. Select the category (only one category is allowed for each user).

2.1 Category: Industry

For registration of industry, please follow the steps below:

1. Choose the 'Industry (with ROC)' from the headings.
2. Fill in all the information with '*' (mandatory field)

The screenshot shows the 'Industry Profile' registration form. The 'Category:' section at the top has four options: 'Industry (with ROC)', 'Government agency', 'Academia & research institute', and 'Non-profit organization'. The 'Industry (with ROC)' option is highlighted with a red box and a red arrow pointing to it with the text 'Click'. Below this, the form fields are listed:

- Industry Name *
- Industry Website (URL to your company website)
- Company Registration Number (ROC) *
- Registered Address *
- Postcode *
- State * (Please Select dropdown)
- Industry Category * (Please Select dropdown) with a link to [Example Industry Category](#)
- Industry Phone Number
- Industry Fax Number

A yellow box on the right side of the form contains the text: 'User should fill in all the information. Field with * are compulsory'.

3. For the 'industry category', please click the 'example industry category' to view examples for each category. There are 14 categories where user can only choose ONE (the most representative category) from the list.

[HOME](#)
[ABOUT US](#)
[TERMS OF USE](#)
[CHEMICAL SEARCH](#)
[CATCH](#)
[NEWS & EVENT](#)
[FAQ](#)
[CONTACT US](#)

Category :
Industry (with ROC)
Government agency
Academia & research institute
Non-profit organization

Industry Profile

Industry Name *

Industry Website

(URL to your company website)

Company Registration Number (ROC) *

Registered Address *

Postcode *

State *
Please Select

Industry Category *
Please Select
Example Industry Category

Industry Phone Number

Industry Fax Number

Industry Category		Examples
1	Agricultural chemicals	Raw materials for plant protection products; fertilisers
2	Chemical industry: basic chemicals	Solvents; acids; alkalis
3	Chemical industry: chemicals used in synthesis	Raw materials (including monomer), intermediates; process regulators
4	Pharmaceuticals	Raw materials for pharmaceutical products
5	Petrochemical	Refinery, gasoline; motor oil; gear oil; hydraulic fluid; colouring agents; fuel additives; antiknock agents; waste oil detoxification agents, plastics
6	Paints, lacquers and varnishes industry	Paints, solvents; viscosity adjusters; dyestuffs; pigments
7	Textile processing industry	Dyestuffs; flame retardants
8	Polymers industry	Stabilisers; softeners; antistatic agents; dyestuffs
9	Chemical trading	Chemical importer, distributor, retailer, transporter
10	Pulp, paper, printing and board industry	Dyestuffs; toners

11	Oleo-chemical industry	Chemical used in oleo-chemical processing industry
12	Rubber industry	Chemical used in rubber processing industry
13	Consumer products	Cleaning agents, detergents (including additives); raw materials for cosmetics
14	Laboratory	Laboratory analysis, sample testing

4. Then, user should upload Registration of Company (ROC) certificate (in pdf or jpeg format) for verification purpose. It is important to note that user account that fail the verification process will be suspended. Only one attachment is allowed. If user need to provide more than one file, user must combine those files into one file before attach into the system.

Industry Verification

Attachment * Choose File No file chosen
(Your company ROC certificate)

Click here to upload ROC Certificate

5. User must provide information on 'user profile'. Please note that CATCH does not restrict number of user per company. However, every user should have their own account.

User Profile

Name *

Designation *

Mobile Number

Phone Number

User should complete the user profile.
Field with * are compulsory

6. User must provide email account and password. It is important to note that once the email address is being registered CATCH, user CANNOT change the email address. Each email address can only register once in CATCH. Changing email address require new registration. To submit the registration, user must click on the 'I hereby declare that the information provided are true and correct' AND 'I agree with the term of use'.

The image shows a 'User Account' registration form. It includes three input fields: 'Email *', 'Password *', and 'Password (again) *'. The password field has a note: 'Password must be at least 8 characters long. Password must contain at least 1 number.' Below the fields are two checkboxes: 'I hereby declare that the information provided are true and correct.' and 'I agree with the *Term of Use*.' A red box highlights the 'REGISTER' button. A yellow callout box with a red border contains the text: 'User should complete the user account. Field with * are compulsory.' and a list: '• Tick Declaration of information provided and Agreed with the Term Of Use. • Click Register'. Red arrows point from the callout box to the checkboxes and the 'REGISTER' button.

User Account

Email *

Password *

Password must be at least 8 characters long.
Password must contain at least 1 number.

Password (again) *

☐ I hereby declare that the information provided are true and correct.

☐ I agree with the *Term of Use*.

REGISTER

Already registered? Sign In

User should complete the user account.
Field with * are compulsory.

- Tick Declaration of information provided and Agreed with the Term Of Use.
- Click Register

7. After registration, a message will be appeared to request user to check their email:

The image shows a 'MY ACCOUNT' page header. Below it, a message states: 'THE REGISTRATION IS REQUIRED FOR THOSE THAT WISH TO USE CATCH (CLASSIFICATION TOOL FOR CHEMICAL MIXTURE)'. The main content area is titled 'Please sign in'. A red box highlights a green message: 'THANK YOU FOR REGISTERING! PLEASE CHECK YOUR EMAIL FOR INSTRUCTIONS TO ACTIVATE YOUR ACCOUNT.' A yellow callout box with a red border contains the text: 'System alert user to check an email to activate an account'. A red arrow points from the callout box to the highlighted message. Below the message is a yellow input field, a 'Remember me' checkbox, and a 'SIGN IN' button.

MY ACCOUNT

HOME / MY ACCOUNT

THE REGISTRATION IS REQUIRED FOR THOSE THAT WISH TO USE CATCH (CLASSIFICATION TOOL FOR CHEMICAL MIXTURE)

Please sign in

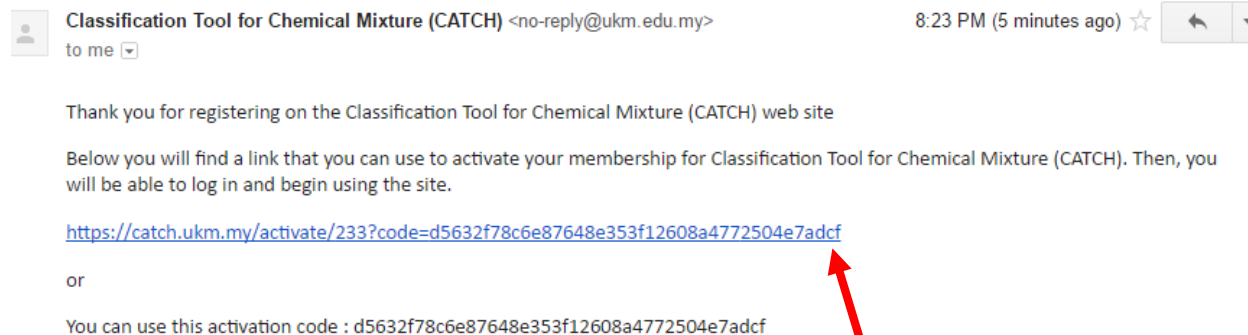
THANK YOU FOR REGISTERING! PLEASE CHECK YOUR EMAIL FOR INSTRUCTIONS TO ACTIVATE YOUR ACCOUNT.

☐ Remember me

SIGN IN

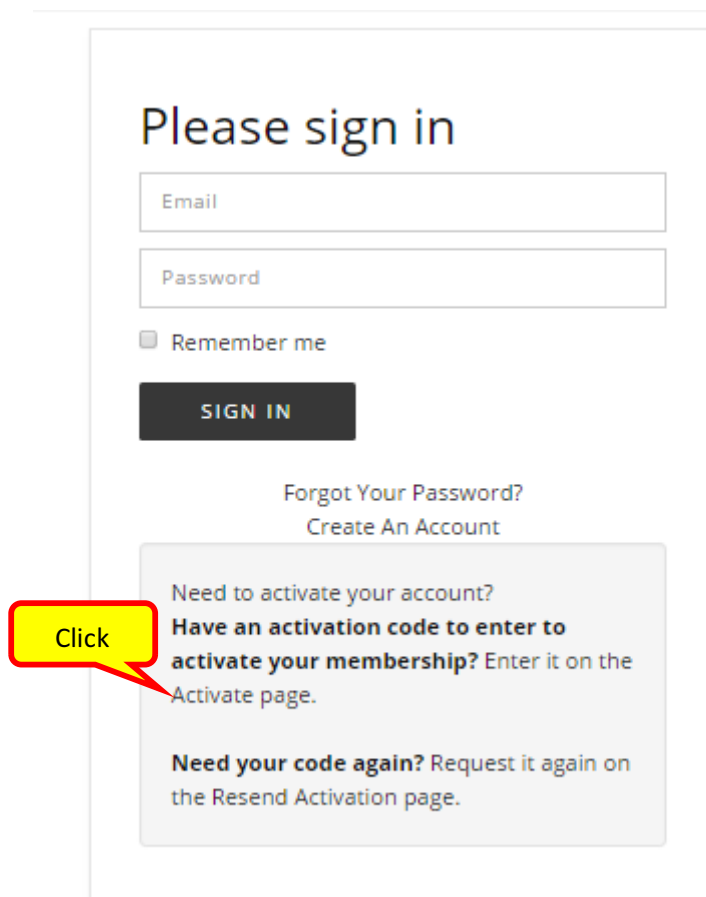
System alert user to check an email to activate an account

8. User will receive the email below to activate their account. User has to click on the URL or copy the activation code and paste in the CATCH.



Click to activate or copy activation code in the browser

For activation via activation code, please visit the login page (<https://catch.ukm.my/login>) and click the following link to enter the copied activation code.



Activation

Enter your activation code to confirm your e-mail address and activate your membership.

Activation Code

Confirm Activation Code

Enter Activation Code

9. Once the account activated, user will see the following message:

Please sign in

CONGRATULATIONS. YOUR ACCOUNT IS NOW ACTIVE!

☐ Remember me

SIGN IN

User can now login into the system

2.2 Category: Government Agency

For registration of government agency, please follow the steps below:

1. Choose the 'Government agency' from the headings.
2. Fill in all the information with '*' (mandatory field)

The screenshot shows the 'Government Agency Profile' form. At the top, there are four category tabs: 'Industry (with ROC)', 'Government agency' (highlighted with a yellow box and a red arrow pointing to it with the word 'Click'), 'Academia & research institute', and 'Non-profit organization'. Below the tabs, the form fields are as follows:

- Government Agency Name *
- Registered Address *
- Postcode *
- State * (dropdown menu with 'Please Select' and a downward arrow)
- Government Agency Phone Number
- Government Agency Fax Number

A yellow callout box on the right side of the form contains the text: 'User should fill in all the information. Field with * are compulsory'.

3. Then, user should provide the URL for staff directory OR upload evidence (such as business card) for verification purpose. It is important to note that user account that fail the verification process will be suspended. Only one attachment is allowed. If more than one file, user must combine those files into one file before attach into the system.

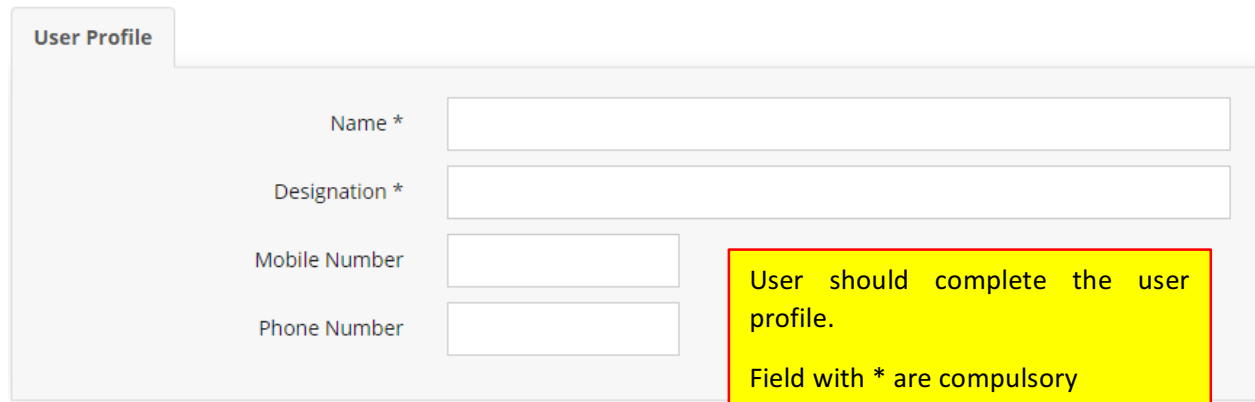
The screenshot shows the 'Government Agency Verification (require to fill ONE field)' form. It has two main sections:

- URL**: A text input field with the placeholder '(URL to your staff directory)' below it. A red arrow points to this field from the yellow callout box.
- Attachment**: A section with a 'Choose File' button and the text 'No file chosen'. A red arrow points to this section from the yellow callout box.

A yellow callout box on the right side of the form contains the following instructions:

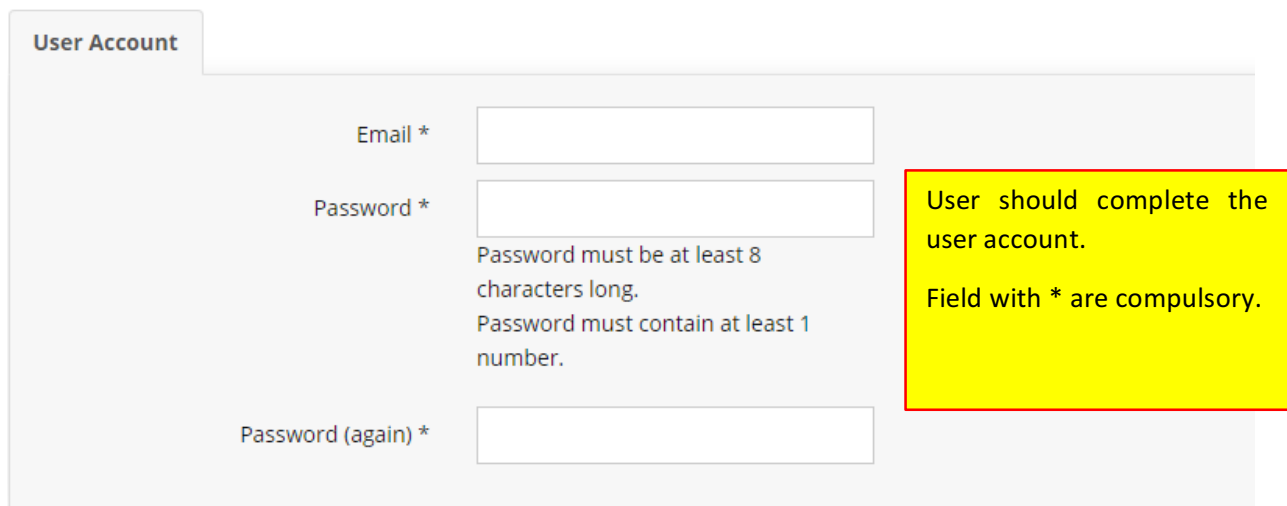
- Input URL to staff directory in the government agency OR
- Can upload document (eg: business card)

4. User must provide information on 'user profile'. Please note that CATCH does not restrict number of user per agency. However, every user should have their own account.



The 'User Profile' form contains four input fields: 'Name *', 'Designation *', 'Mobile Number', and 'Phone Number'. A yellow callout box on the right states: 'User should complete the user profile. Field with * are compulsory'.

5. User must provide email account and password. It is important to note that once the email address is being registered CATCH, user CANNOT change the email address. Each email address can only register once in CATCH. Changing email address require new registration. To submit the registration, user must click on the 'I hereby declare that the information provided are true and correct' AND 'I agree with the term of use'.



The 'User Account' form contains three input fields: 'Email *', 'Password *', and 'Password (again) *'. Below the 'Password *' field, there is a note: 'Password must be at least 8 characters long. Password must contain at least 1 number.' A yellow callout box on the right states: 'User should complete the user account. Field with * are compulsory.'

☐ I hereby declare that the information provided are true and correct.

☐ I agree with the **Term of Use**.

REGISTER

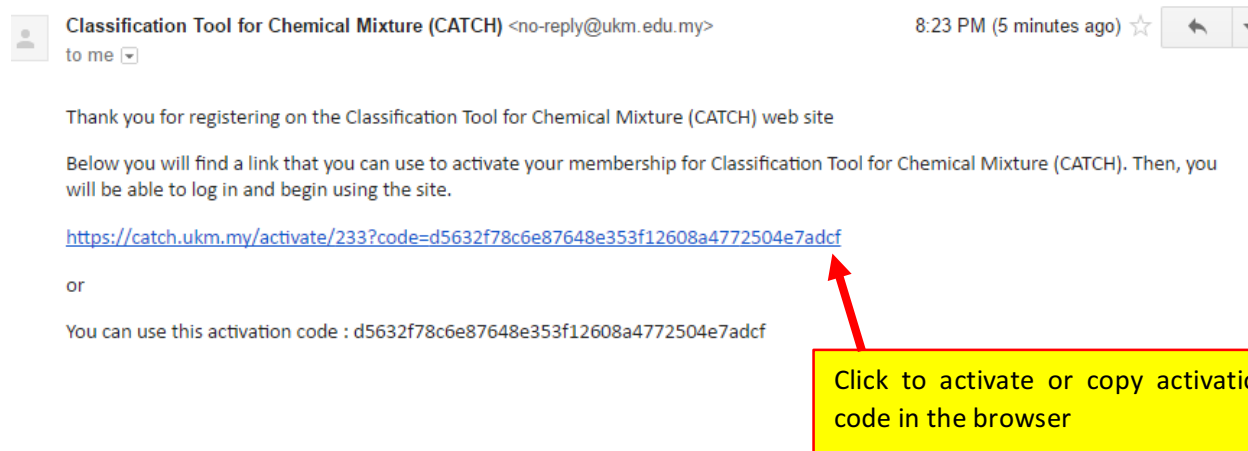
Already registered? Sign In

- Tick Declaration of information provided and Agreed with the Term Of Use.
- Click Register

6. After registration, a message will be appeared to request user to check their email:



7. User will receive the email below to activate their account. User has to click on the URL or copy the activation code and paste in the CATCH.



For activation via activation code, please visit the login page (<https://catch.ukm.my/login>) and click the following link to enter the copied activation code.

The screenshot shows a login page titled "Please sign in". It contains a form with fields for "Email" and "Password", a "Remember me" checkbox, and a "SIGN IN" button. Below the form are links for "Forgot Your Password?" and "Create An Account". A grey box at the bottom contains activation instructions: "Need to activate your account? Have an activation code to enter to activate your membership? Enter it on the Activate page." and "Need your code again? Request it again on the Resend Activation page." A red callout bubble with the word "Click" points to the first line of the activation instructions.

Please sign in

Email

Password

☐ Remember me

SIGN IN

[Forgot Your Password?](#)
[Create An Account](#)

Need to activate your account?
Have an activation code to enter to activate your membership? Enter it on the Activate page.

Need your code again? Request it again on the Resend Activation page.

Activation

The screenshot shows an activation page with a heading "Enter your activation code to confirm your e-mail address and activate your membership." Below this is a form with a label "Activation Code" and a text input field. A blue button labeled "Confirm Activation Code" is below the input field. A red callout bubble with the text "Enter Activation Code" points to the input field.

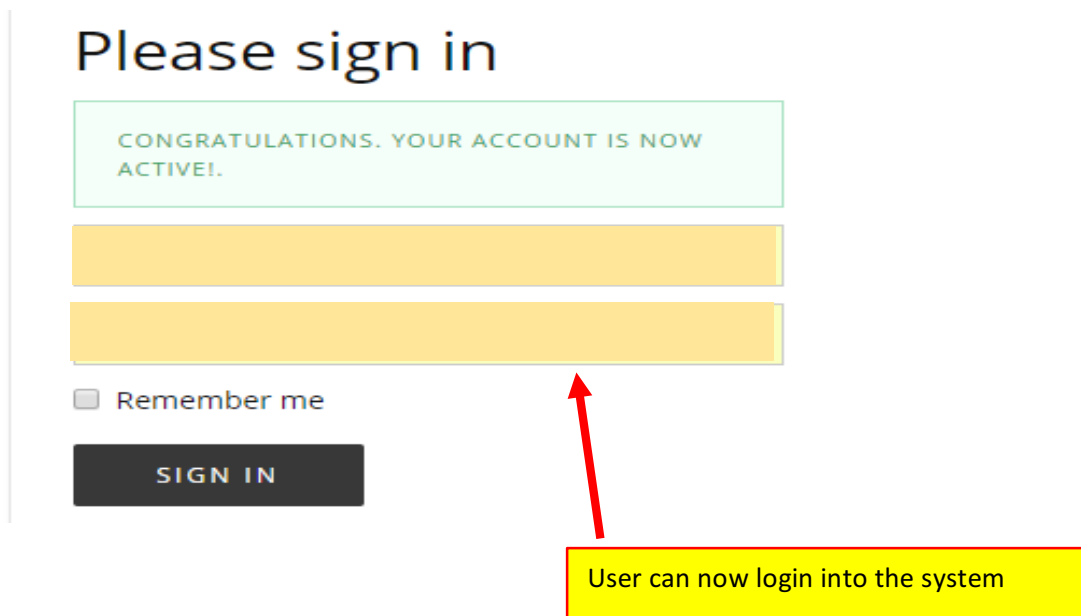
Enter your activation code to confirm your e-mail address and activate your membership.

Activation Code

Confirm Activation Code

Enter Activation Code

8. Once the account activated, user will see the following message:



Please sign in

CONGRATULATIONS. YOUR ACCOUNT IS NOW ACTIVE!

☐ Remember me

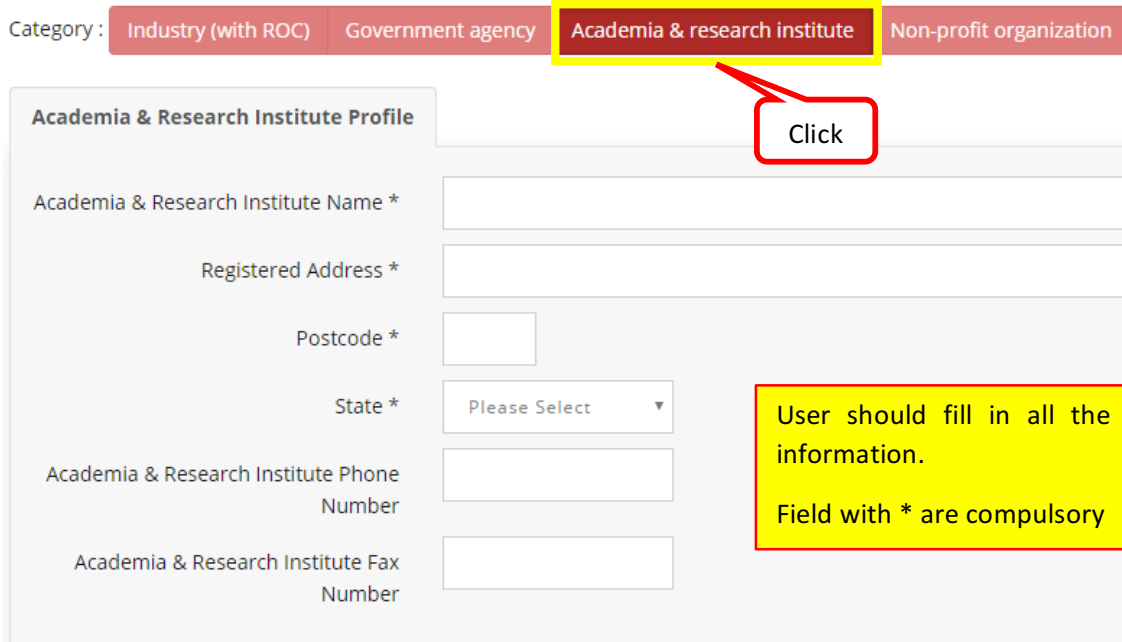
SIGN IN

User can now login into the system

2.3 Category: Academia and research institute

For registration of academia and research institute, please follow the steps below:

1. Choose the 'Academia & research institute' from the headings.
2. Fill in all the information with '*' (mandatory field)



Category : Industry (with ROC) Government agency Academia & research institute Non-profit organization

Click

Academia & Research Institute Profile

Academia & Research Institute Name *

Registered Address *

Postcode *

State * Please Select ▼

Academia & Research Institute Phone Number

Academia & Research Institute Fax Number

User should fill in all the information.
Field with * are compulsory

3. Then, user should provide the URL for staff directory OR upload evidence (such as business card) for verification purpose. It is important to note that user account that fail the verification process will be suspended. Only one attachment is allowed. If more than one file, user must combine those files into one file before attach into the system.

The form is titled "Academia & Research Institute Verification (require to fill ONE field)". It contains two main input areas: "URL" and "Attachment". The "URL" field has a text input box with the placeholder "(URL to your staff directory)". The "Attachment" field has a "Choose File" button and the text "No file chosen". A yellow callout box with a red border contains two bullet points: "• Input URL to staff directory in the academia or research institute OR" and "• Can upload document (eg: business card)". Red arrows point from the callout box to the URL input field and the "Choose File" button.

Academia & Research Institute Verification (require to fill ONE field)

URL
(URL to your staff directory)

Attachment No file chosen

- Input URL to staff directory in the academia or research institute OR
- Can upload document (eg: business card)

4. User must provide information on 'user profile'. Please note that CATCH does not restrict number of user per university/institute. However, every user should have their own account.

The form is titled "User Profile". It contains four input fields: "Name *", "Designation *", "Mobile Number", and "Phone Number". The first two fields are marked with an asterisk to indicate they are compulsory. A yellow callout box with a red border contains the text: "User should complete the user profile." and "Field with * are compulsory".

User Profile

Name *

Designation *

Mobile Number

Phone Number

User should complete the user profile.

Field with * are compulsory

5. User must provide email account and password. It is important to note that once the email address is being registered CATCH, user CANNOT change the email address. Each email address can only register once in CATCH. Changing email address require new registration. To submit the registration, user must click on the 'I hereby declare that the information provided are true and correct' AND 'I agree with the term of use'.

The registration form is titled "User Account". It contains three input fields: "Email *", "Password *", and "Password (again) *". The password field has a note: "Password must be at least 8 characters long. Password must contain at least 1 number." Below the fields are two checkboxes: "I hereby declare that the information provided are true and correct." and "I agree with the **Term of Use**." A red box highlights the "REGISTER" button. A yellow callout box with a red border contains the text: "User should complete the user account. Field with * are compulsory." and a list: "• Tick Declaration of information provided and Agreed with the Term Of Use. • Click Register". Red arrows point from the callout box to the checkboxes and the "REGISTER" button.

User Account

Email *

Password *

Password must be at least 8 characters long.
Password must contain at least 1 number.

Password (again) *

☐ I hereby declare that the information provided are true and correct.

☐ I agree with the **Term of Use**.

REGISTER

Already registered? Sign In

User should complete the user account.
Field with * are compulsory.

- Tick Declaration of information provided and Agreed with the Term Of Use.
- Click Register

6. After registration, a message will be appeared to request user to check their email:

The screen is titled "MY ACCOUNT" and has a breadcrumb "HOME / MY ACCOUNT". A message states: "THE REGISTRATION IS REQUIRED FOR THOSE THAT WISH TO USE CATCH (CLASSIFICATION TOOL FOR CHEMICAL MIXTURE)". Below this is a "Please sign in" section. A red box highlights a green alert message: "THANK YOU FOR REGISTERING! PLEASE CHECK YOUR EMAIL FOR INSTRUCTIONS TO ACTIVATE YOUR ACCOUNT." A yellow callout box with a red border contains the text: "System alert user to check an email to activate an account." A red arrow points from the callout box to the alert message. Below the alert are input fields for email and password, a "Remember me" checkbox, and a "SIGN IN" button.

MY ACCOUNT

HOME / MY ACCOUNT

THE REGISTRATION IS REQUIRED FOR THOSE THAT WISH TO USE CATCH (CLASSIFICATION TOOL FOR CHEMICAL MIXTURE)

Please sign in

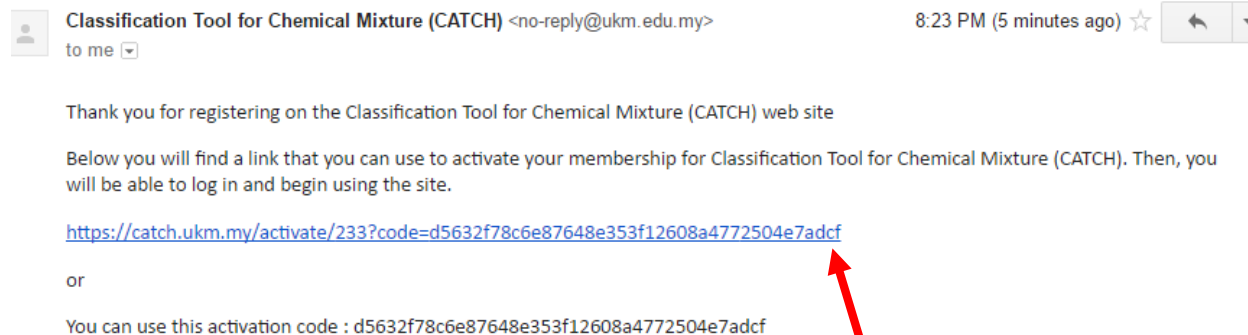
THANK YOU FOR REGISTERING! PLEASE CHECK YOUR EMAIL FOR INSTRUCTIONS TO ACTIVATE YOUR ACCOUNT.

☐ Remember me

SIGN IN

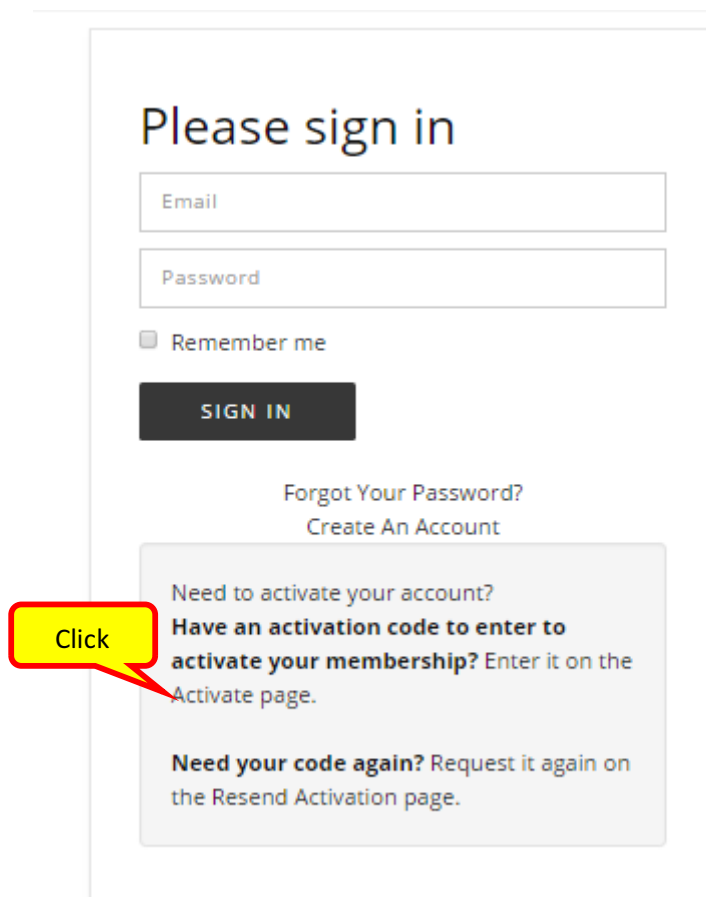
System alert user to check an email to activate an account

7. User will receive the email below to activate their account. User has to click on the URL or copy the activation code and paste in the CATCH.



Click to activate or copy activation code in the browser

For activation via activation code, please visit the login page (<https://catch.ukm.my/login>) and click the following link to enter the copied activation code.



Activation

Enter your activation code to confirm your e-mail address and activate your membership.

Activation Code

Confirm Activation Code

Enter Activation Code

8. Once the account activated, user will see the following message:

Please sign in

CONGRATULATIONS. YOUR ACCOUNT IS NOW ACTIVE!

☐ Remember me

SIGN IN

User can now login into the system

2.4 Category: Non-profit organization

For registration of non-profit organization, please follow the steps below:

1. Choose the 'Non-profit organization' from the headings.
2. Fill in all the information with '*' (mandatory field)

Category : Industry (with ROC) Government agency Academia & research institute **Non-profit organization**

Non-profit Organization Profile

Click

Non-profit Organization Name *

Registered Address *

Postcode *

State * Please Select ▼

Non-profit Organization Phone Number

Non-profit Organization Fax Number

User should fill in all the information.
Field with * are compulsory

3. Then, user should upload Registration of Society (ROS) certificate (in pdf or jpeg format) for verification purpose. It is important to note that user account that fail the verification process will be suspended. Only one attachment is allowed. If more than one file, user must combine those files into one file before attach into the system.

Non-profit Organization Verification

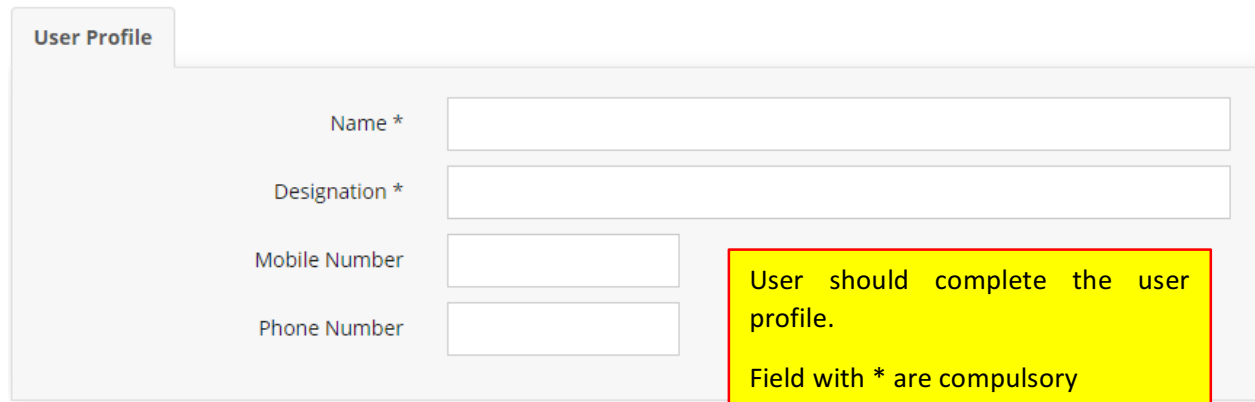
Attachment

Choose File No file chosen

(Your organization ROS document)

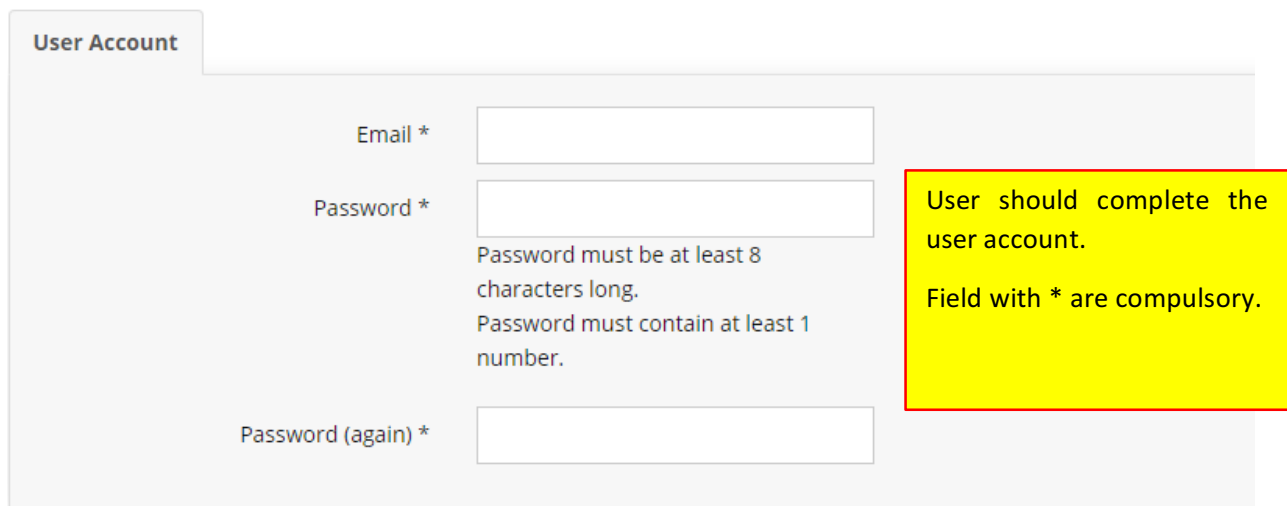
Click here to upload ROS Certificate

4. User must provide information on 'user profile'. Please note that CATCH does not restrict number of user per university/institute. However, every user should have their own account.



The 'User Profile' form contains four input fields: 'Name *', 'Designation *', 'Mobile Number', and 'Phone Number'. A yellow callout box on the right states: 'User should complete the user profile. Field with * are compulsory'.

5. User must provide email account and password. It is important to note that once the email address is being registered CATCH, user CANNOT change the email address. Each email address can only register once in CATCH. Changing email address require new registration. To submit the registration, user must click on the 'I hereby declare that the information provided are true and correct' AND 'I agree with the term of use'.



The 'User Account' form contains three input fields: 'Email *', 'Password *', and 'Password (again) *'. Below the 'Password *' field, there is a note: 'Password must be at least 8 characters long. Password must contain at least 1 number.' A yellow callout box on the right states: 'User should complete the user account. Field with * are compulsory.'

☐ I hereby declare that the information provided are true and correct.

☐ I agree with the **Term of Use**.

REGISTER

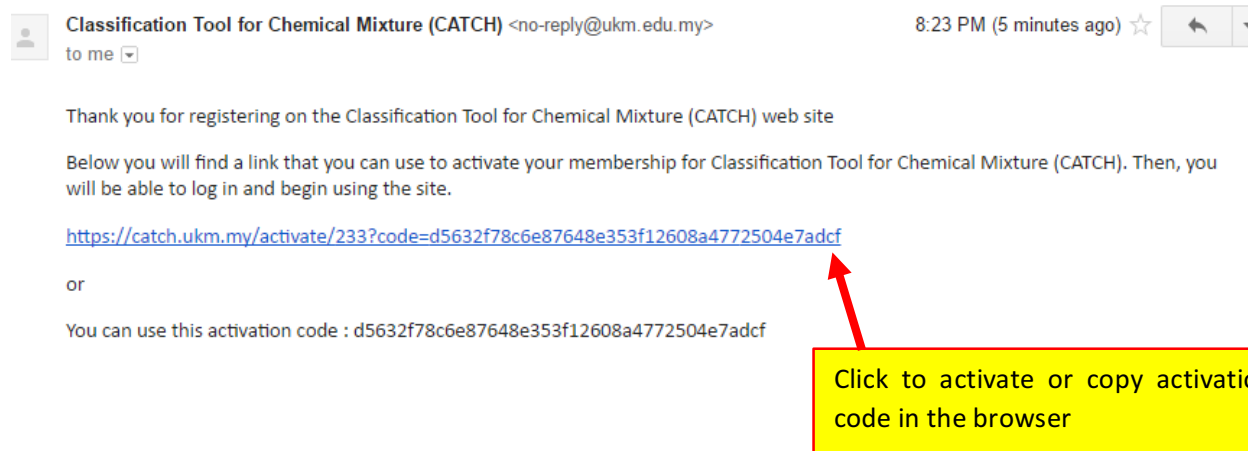
Already registered? Sign In

- Tick Declaration of information provided and Agreed with the Term Of Use.
- Click Register

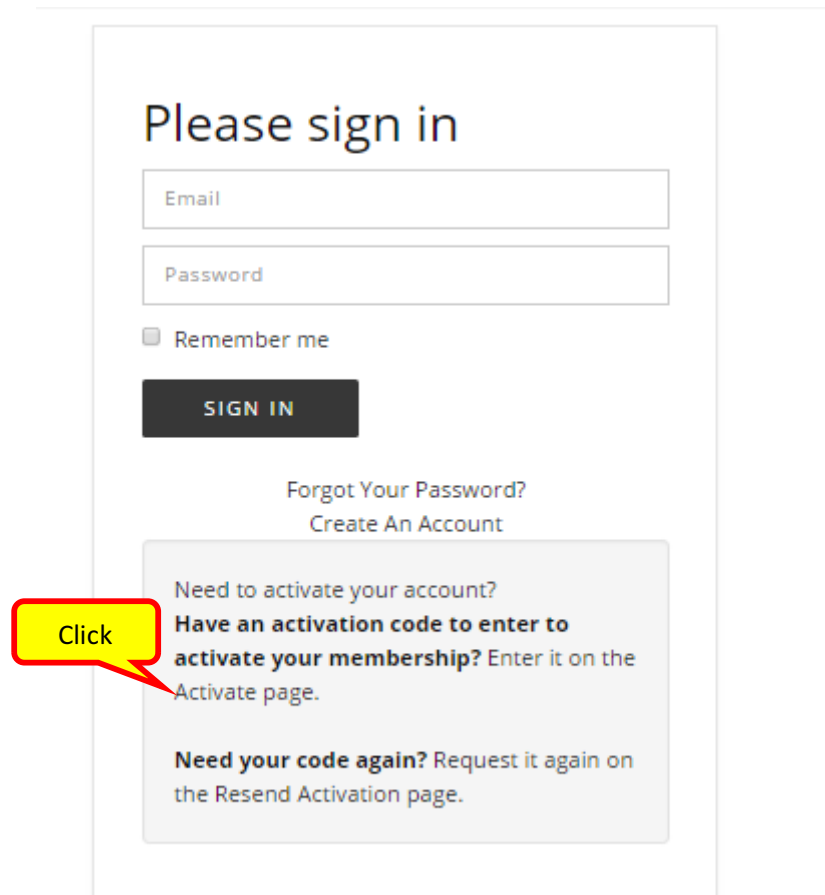
6. After registration, a message will be appeared to request user to check their email:



7. User will receive the email below to activate their account. User has to click on the URL or copy the activation code and paste in the CATCH.



For activation via activation code, please visit the login page (<https://catch.ukm.my/login>) and click the following link to enter the copied activation code.



The screenshot shows a login form titled "Please sign in". It includes input fields for "Email" and "Password", a "Remember me" checkbox, and a "SIGN IN" button. Below the button are links for "Forgot Your Password?" and "Create An Account". A grey box at the bottom contains activation instructions. A red callout bubble with the word "Click" points to the first line of the activation instructions.

Please sign in

Email

Password

☐ Remember me

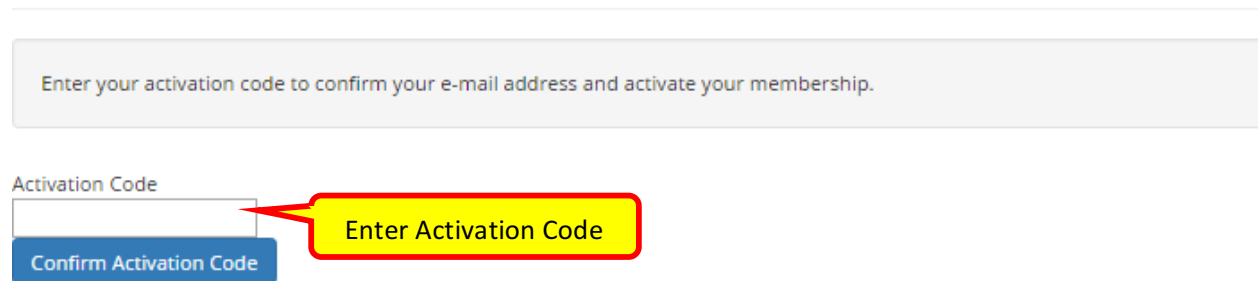
SIGN IN

[Forgot Your Password?](#)
[Create An Account](#)

Need to activate your account?
Have an activation code to enter to activate your membership? Enter it on the Activate page.

Need your code again? Request it again on the Resend Activation page.

Activation



The screenshot shows the activation page. At the top, it says "Enter your activation code to confirm your e-mail address and activate your membership." Below this is an input field labeled "Activation Code" and a blue "Confirm Activation Code" button. A red callout bubble with the text "Enter Activation Code" points to the input field.

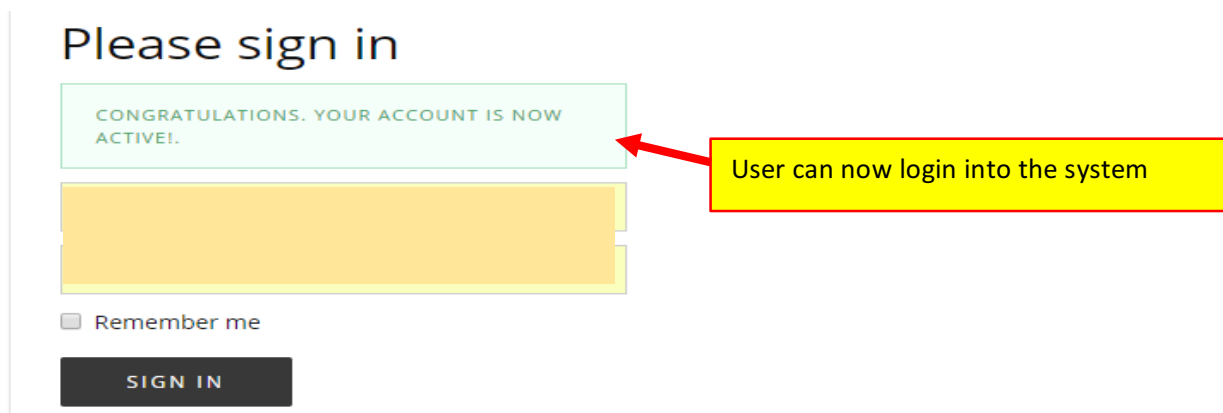
Enter your activation code to confirm your e-mail address and activate your membership.

Activation Code

Confirm Activation Code

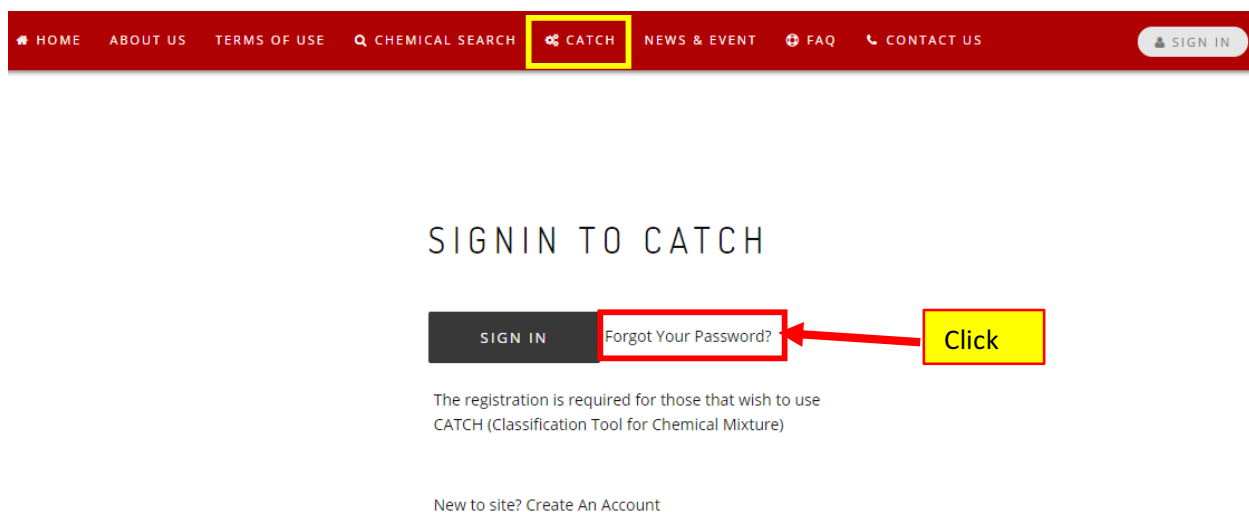
Enter Activation Code

8. Once the account activated, user will see the following message:

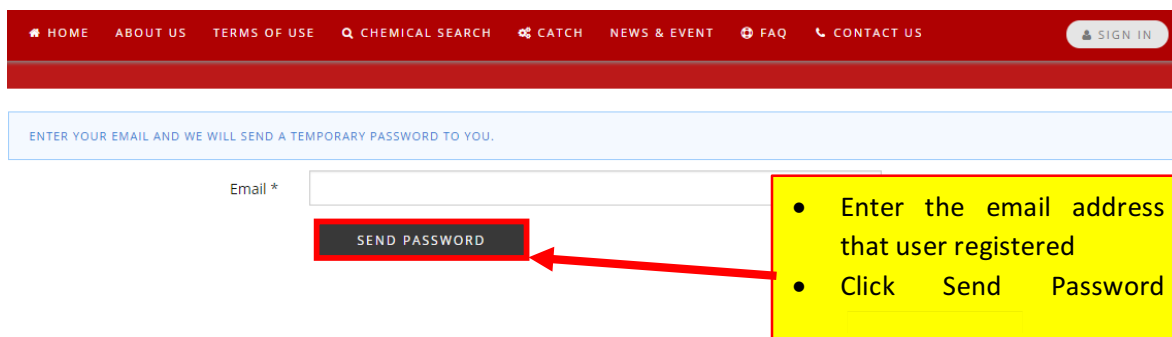


2.5 Forgot password

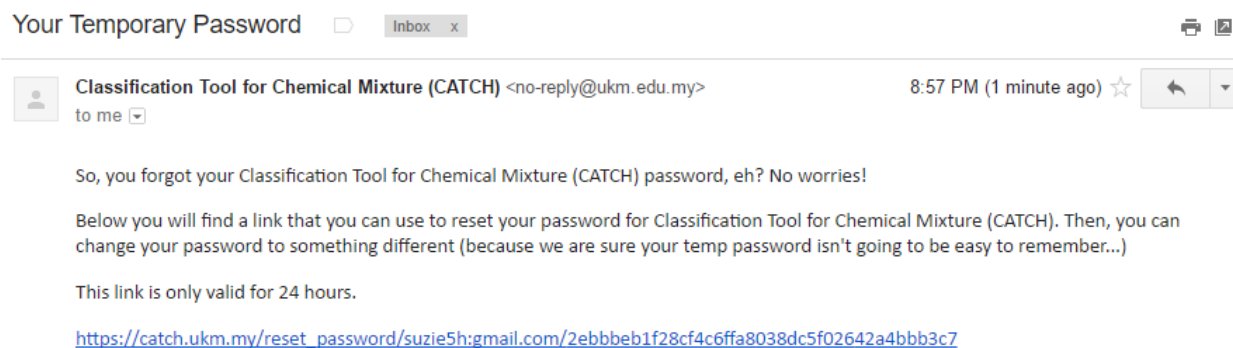
1. If user forgot the password, click menu CATCH. The page below appear:



2. Enter the email address that user registered and click 'send password'



3. An URL to reset password will be sent to user registered email. Click on the URL to reset password.



Click link to activate temporary password within 24 hours